

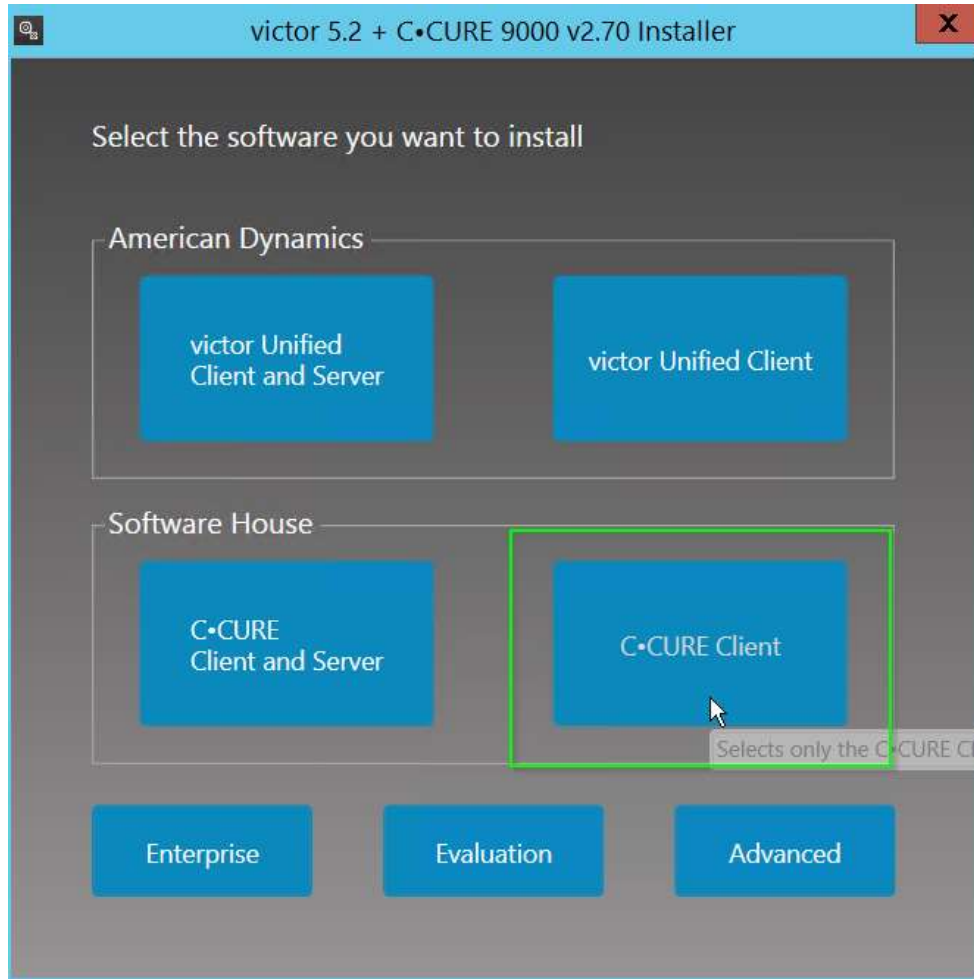
C-Cure 9000 Client Install

Tuesday, June 30, 2020 1:13 PM

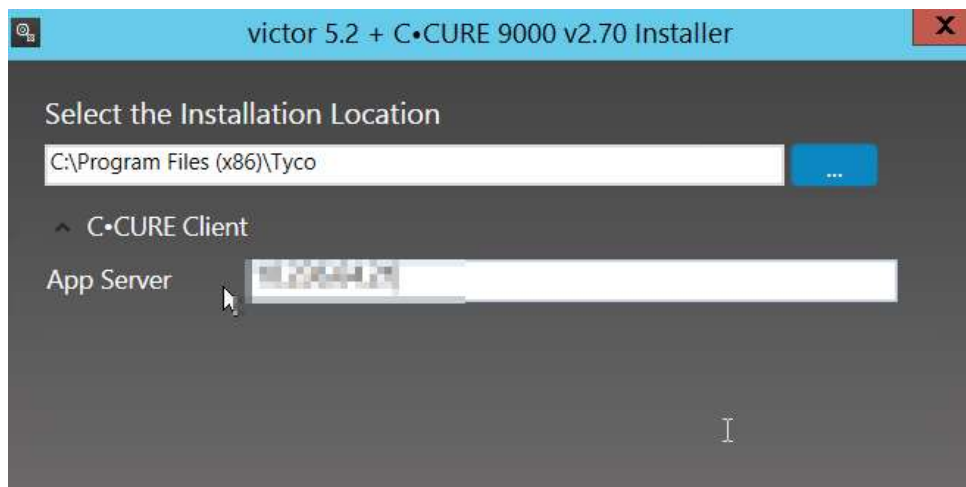
Connect to client pc and run setup

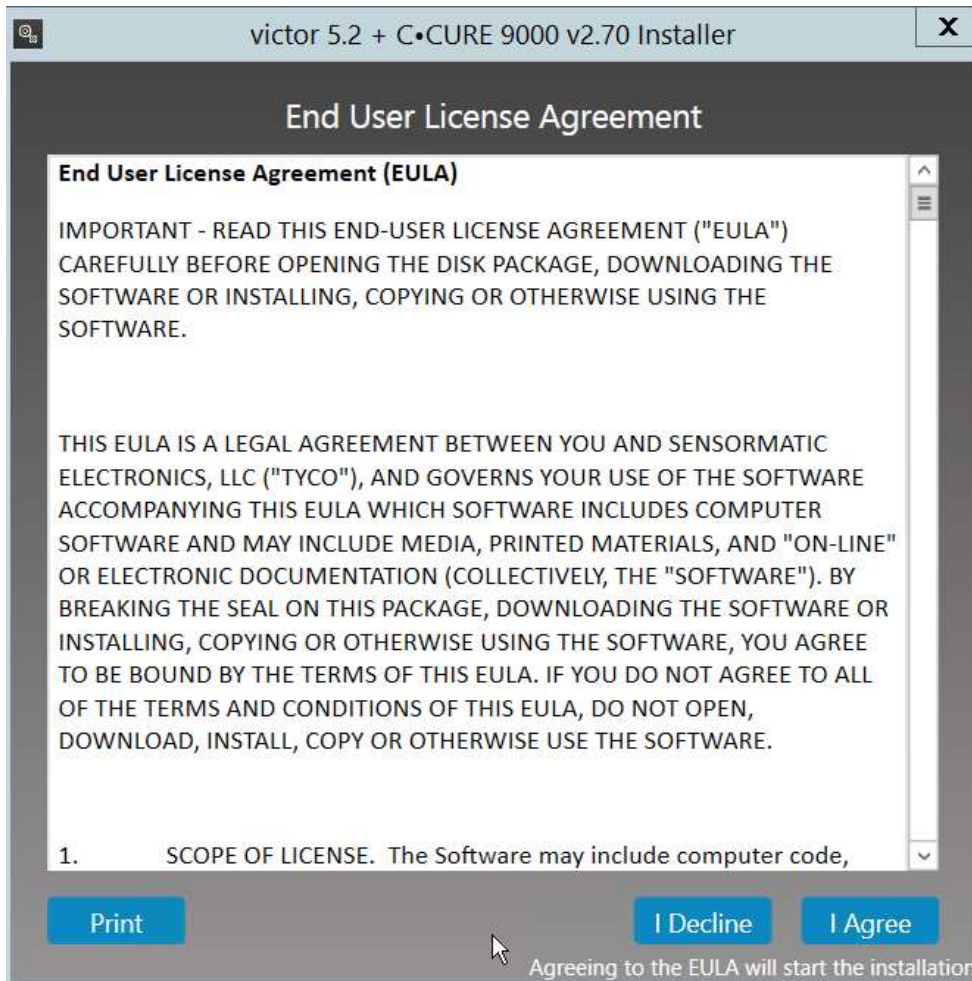
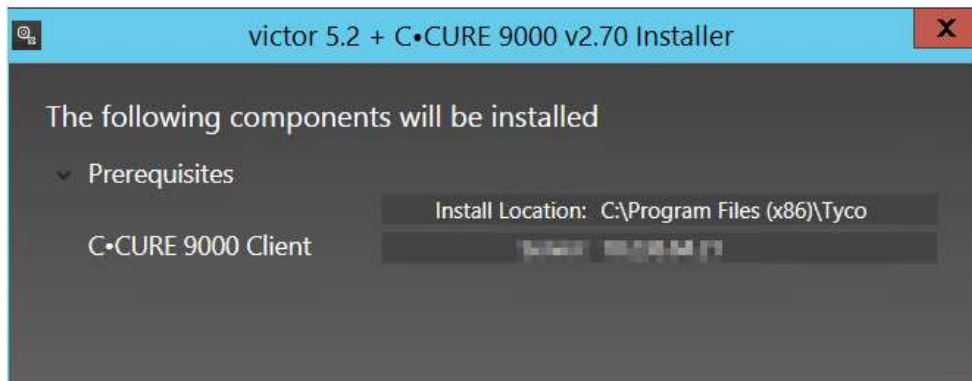
Version 2.70

Select C-CURE Client



Use IP xxxx under the App Server





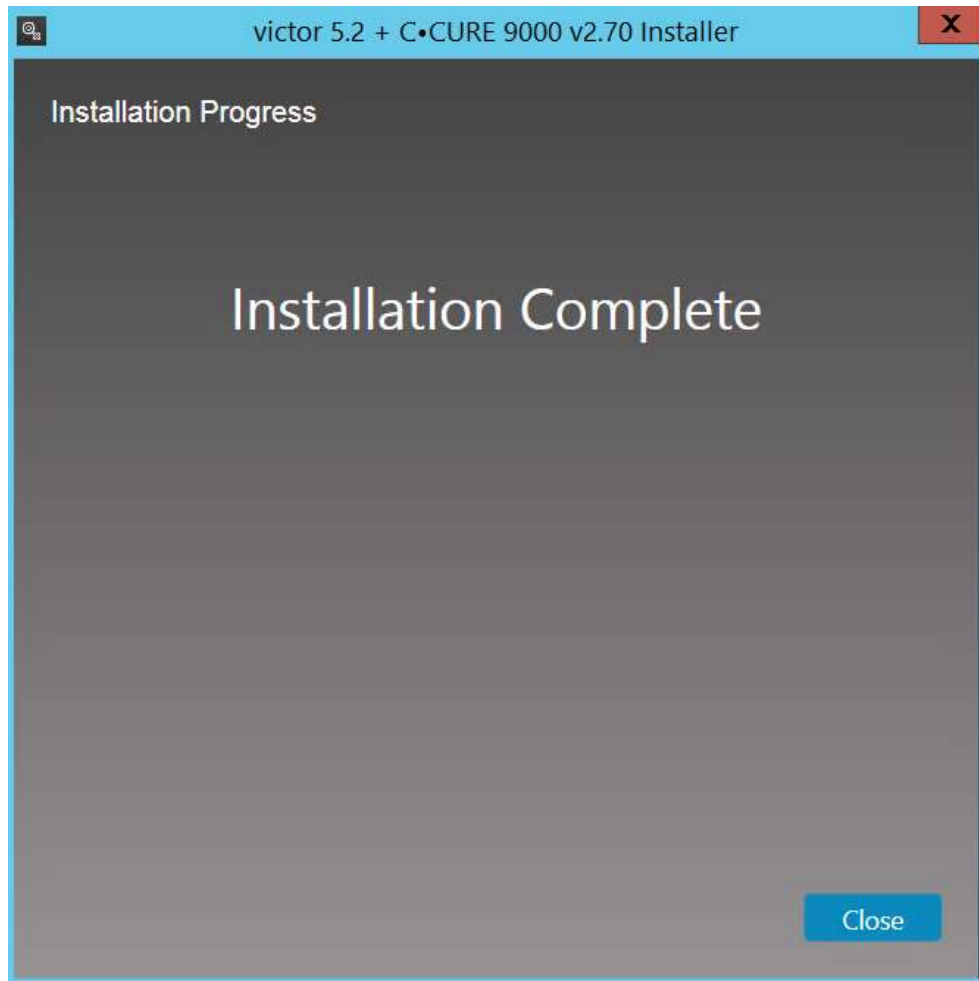


Installation Progress

Installing C•CURE 9000 Client

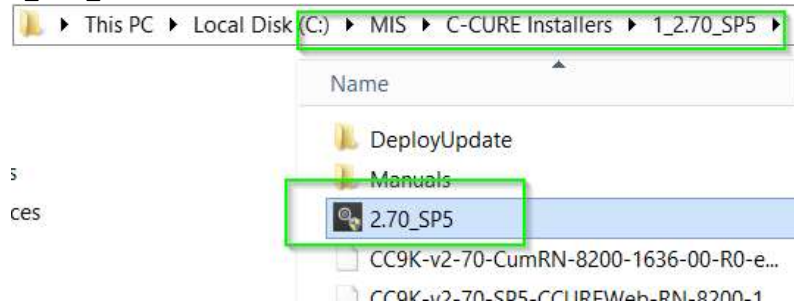


Cancel



After installation run updates in the following order:

1_2.70_SP5





Bundled Update

Setup Ready

Setup is ready to update the following products:

- C-CURE Client 2.70 SP5

The following products will not be upgraded:

- ADSDK Redistributable will not be upgraded
- This update is already installed

Exit

Install



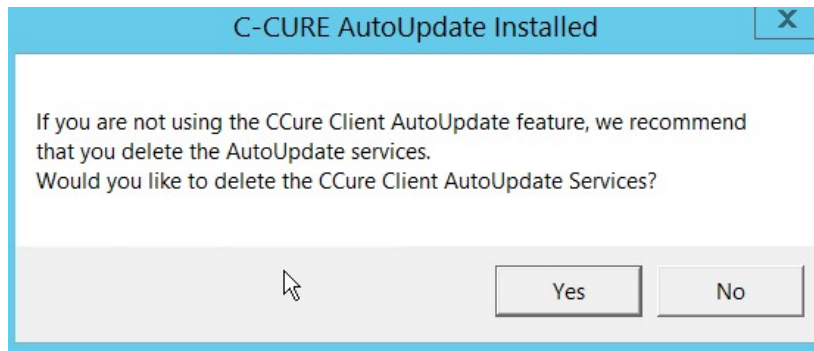
Bundled Update

Setup has completed successfully.

View Installation Log




Exit

If prompted to keep the auto updater click No (to keep the service)

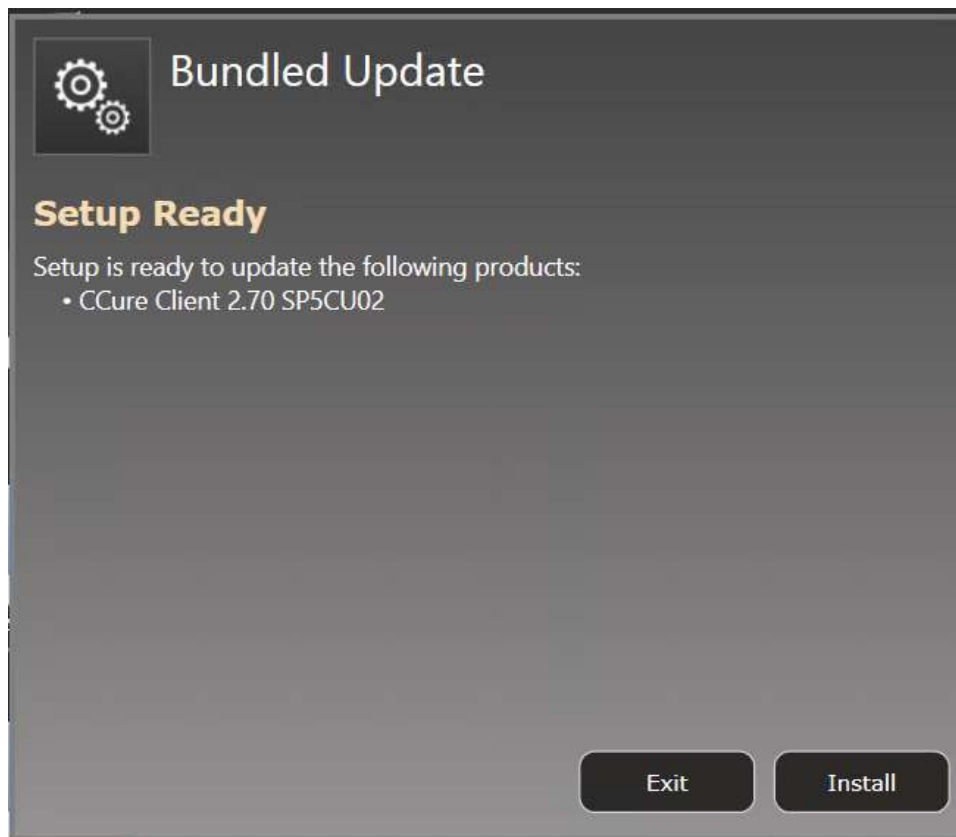


2_2.70_SP5_CU02

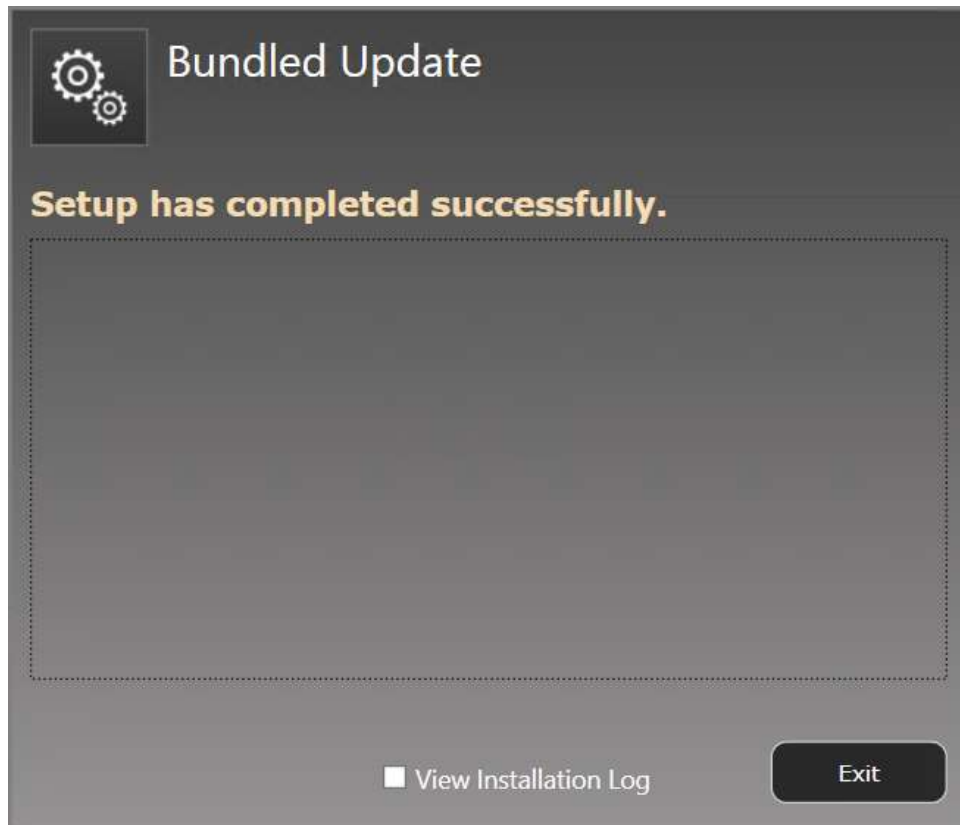
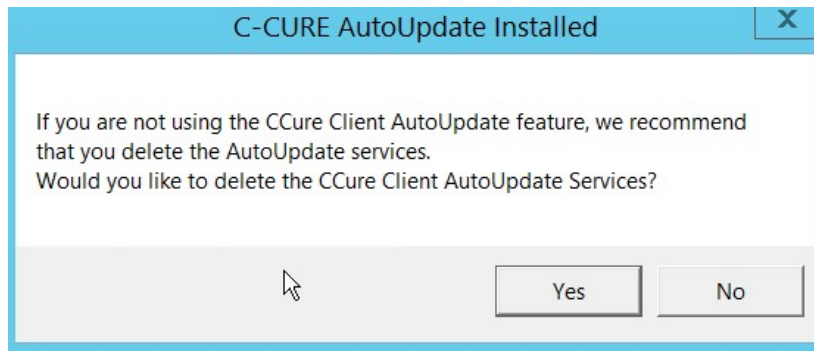
This PC > Local Disk (C:) > MIS > C-CURE Installers > 2_2.70_SP5_CU02

Name	Date modified	Type	Size
 2.70_SP5CU02	5/20/2020 5:37 PM	Application	279,961 KB
 CC9K-v2-70-CumRN-8200-1636-00-T0-e...	5/20/2020 5:37 PM	PDF File	9,253 KB
 CC9K-v2-70-SP5-CU02-RN-8200-1636-25...	5/20/2020 5:37 PM	PDF File	472 KB

es





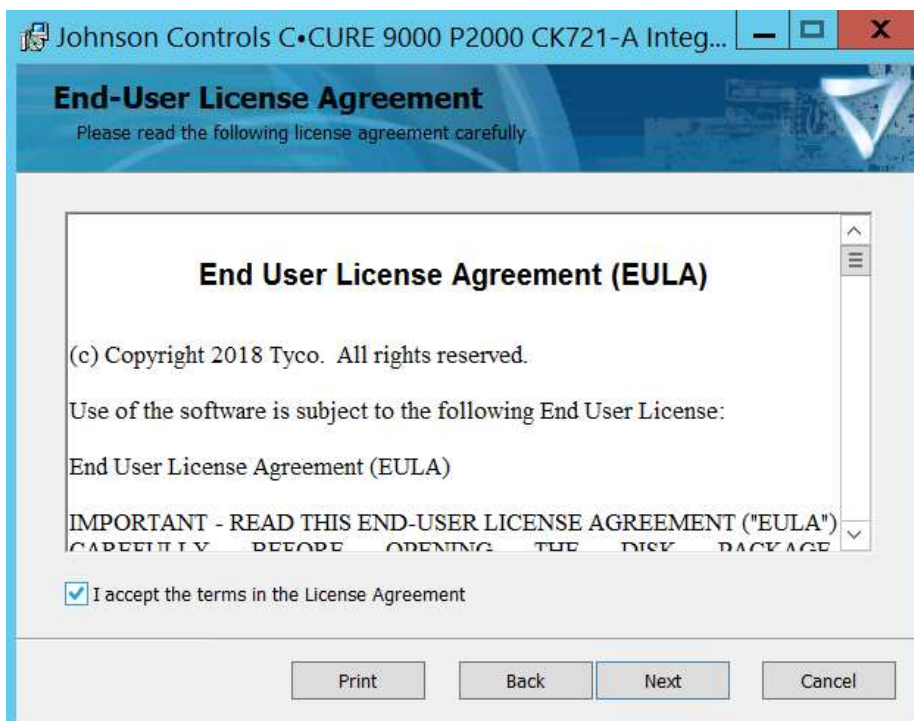
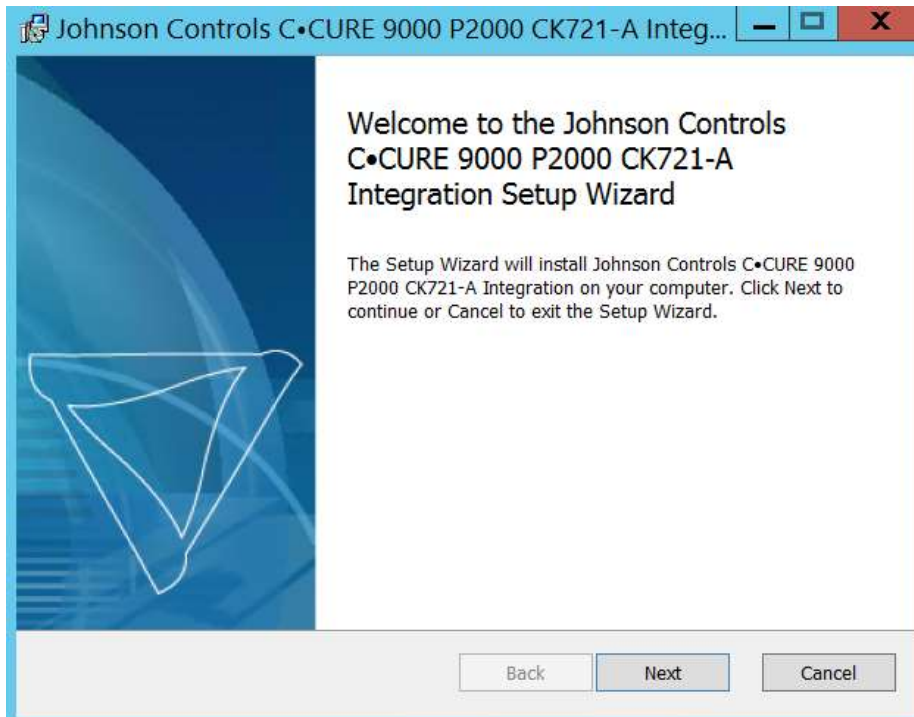
If prompted to keep the auto updater click No (to keep the service)



3_CK721-A v3.73.297.0

▶ This PC ▶ Local Disk (C:) ▶ MIS ▶ C-CURE Installers ▶ 3_CK721-A v3.73.297.0

Name	Date modified	Type	Size
 CCURE9000CK721AIntegrationInstaller	12/13/2019 2:05 PM	Windows Installer ...	4,852 KB
 CCURE9000CK721AIntegrationInstaller.wi...	12/13/2019 2:05 PM	WIXPDB File	1,002 KB



Select Use LocalSystem account

Service Access Credentials

Enter service account and password

Select the account to use to run system services.

- Use the LocalSystem account
- Use Windows authentication credentials

DOMAIN\Username: LocalSystem

Password:

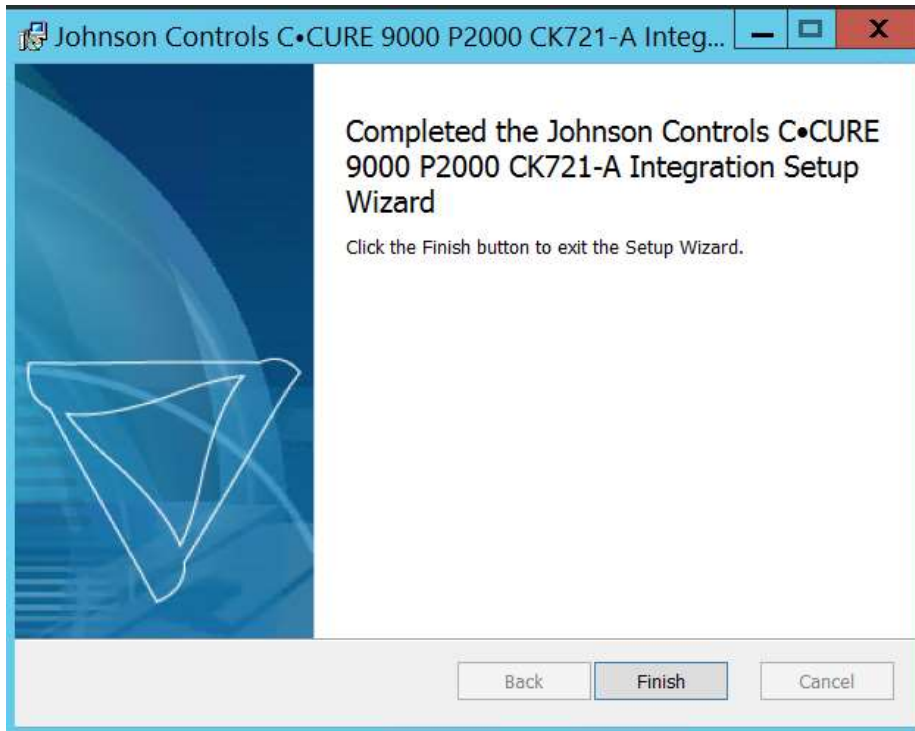
Confirm Password:

Back Next Cancel

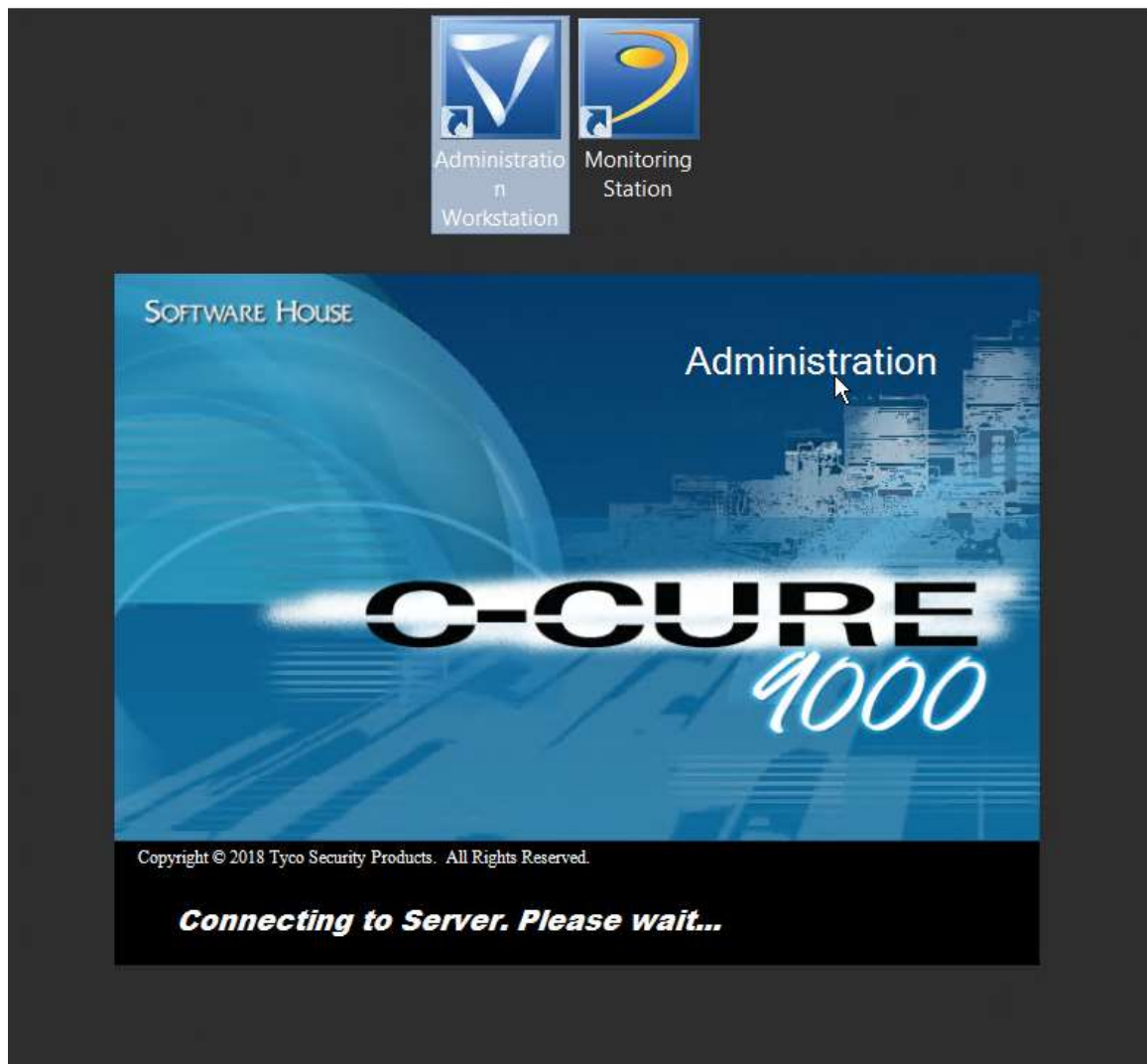
Ready to install Johnson Controls C•CURE 9000...

Click Install to begin the installation. Click Back to review or change any of your installation settings. Click Cancel to exit the wizard.

Back Install Cancel



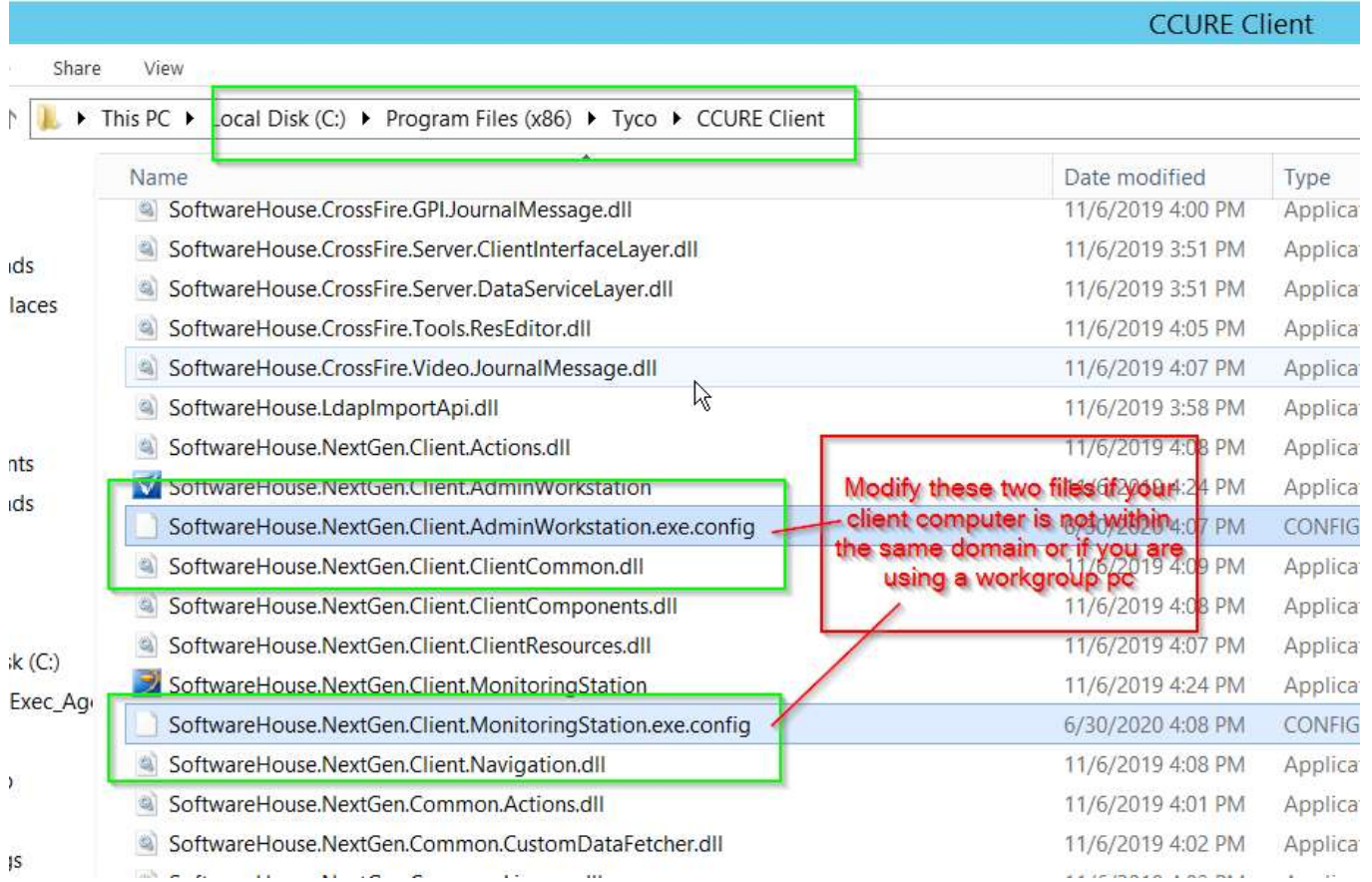
Click on Administration Workstation



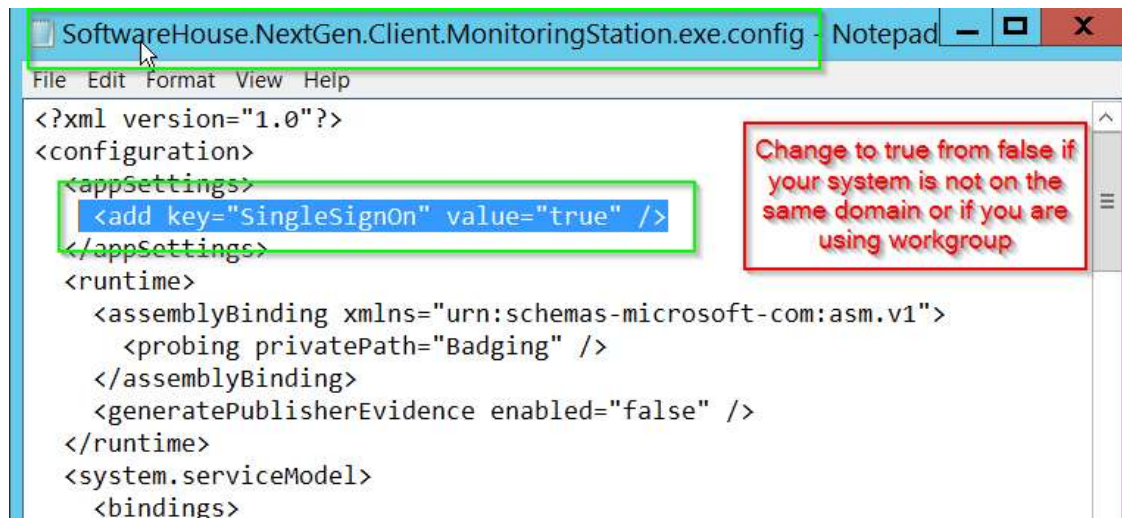
Troubleshooting:

Issue: Unable to login using valid credentials. Client system is joined to different domain from main CCURE server (workgroup)

Browse to



Edit file using below settings:



```
SoftwareHouse.NextGen.Client.AdminWorkstation.exe.config - Notep...
File Edit Format View Help
<?xml version="1.0"?>
<configuration>
  <appSettings>
    <add key="SingleSignOn" value="true" />
  </appSettings>
  <runtime>
    <assemblyBinding xmlns="urn:schemas-microsoft-com:asm.v1">
      <probing privatePath="Badging" />
    </assemblyBinding>
    <generatePublisherEvidence enabled="false" />
  </runtime>

```

Change from false to true if the client system is not within the same domain or if you are using a workgroup